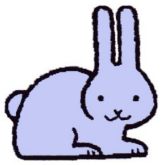
PARENTS SURVEY RESULTS: SUMMER 2014



Thank you to all of you who responded to our annual parent survey. In total we had 19 out of 41 questionnaires returned.
We have considered all your individual comments and suggestions, actions that we will take in response to your suggestions are shown next to bullet points. Please see below for all your responses.

1) **My child enjoys coming to Broadhall Bunnies Preschool**

Strongly agree	Agree	Don't know	Disagree	Strongly disagree
16	**3**			

Your comments:

"She loves preschool"

"She loves preschool and has made friends"

"She has a long gap between sessions; I think she is a little bit anxious when she arrives, but I think this will be better when she has more days"

"D loves coming to preschool"

"She loves Anna so she is happy she will be seeing her"

"When she first came she would scream every day, now she does not even say goodbye!"

2) **My child was helped to settle into Broadhall Bunnies Preschool.**

Strongly agree	Agree	Don't know	Disagree	Strongly disagree
15	**3**	**1**		

Your comments:

"*Yes, Amy is very good with the kids"*

"Staff are very understanding"

"I'm sure she was helped although I know she adapts well"

"When she feels sad upon entering she gets a cuddle and special attention through the day from the others"

3) **I would feel comfortable in approaching staff with questions, suggestions or a problem.**

Strongly agree	Agree	Don't know	Disagree	Strongly disagree
18	**1**			

Your comments:

"Staff have been very supportive and helpful with getting the help that J required"

"Very friendly and approachable staff"

4) **My child is safe and well cared for at Broadhall Bunnies Preschool.**

Strongly agree	Agree	Don't know	Disagree	Strongly disagree
17	**2**			

Your comments:
No comments were made.

5) **I think Broadhall Bunnies Preschool is well led and managed.**

Strongly agree	Agree	Don't know	Disagree	Strongly disagree
18	**1**			

Your comments:

"Not really dealt much with Rachel but have had had lots of contact with Anna who seems very professional, friendly and approachable. Amy is also very approachable, well informed and D often talks about her"

6) **I receive enough information about my child's activities at Broadhall Bunnies Preschool.**

Strongly agree	Agree	Don't know	Disagree	Strongly disagree
14	**5**			

Your comments:

"Newsletter and Facebook page keep me well informed"

7) I like to receive information through:

Newsletters	Parents notice board	Curriculum guidance sheets	Facebook	Preschool Website
17	**4**	**4**	**11**	**5**

Your comments:

"Email is a good way, as not a lot of people have the above, i.e. Facebook, website"

- Our response: We would love to be able to send email updates from Bunnies, but regrettably we do not have any internet access at preschool; this makes providing email (or text) updates unviable for the time being.

8) Does your child have a favourite activity at preschool?

"Not that I am aware of, but I do feel that she is happy there, she always wants to go the next day."

"Anything to do with the playground/outside"

"Computer; football"

"Play dough and singing"

"Painting and the computer"

"Judging by the amount of art stuff I receive I'm thinking my child enjoys creative activities"

"Outdoor play, football, cars and garage, computers"

"Painting"

"Playing outside"

"He likes singing"

"She likes the computer and dressing up corner"

"She loves messy play"

"My child loves play outside, on the computers and mostly she loves playing with the cars"

"Playing with the cars and trains and art"

"Playing with the cars"

"Garden"

"Drawing, singing and using the computers"

9) As a parent/carer, what do you feel are the best things about pre-school?

"It seems like a very caring and friendly environment and I feel my child will be safe and well looked after."

"Teaching as well as play; learning to get along with friends; making friends"

"Learning to interact & share. Learning numbers/colours"

"Kids learning through playing"

"They are welcoming and help the children"

"That my child is able to enjoy doing things that perhaps I don't have enough time or resources to do at home"

"Welcoming friendly staff and a good range of activities, children building their scissor skills"

"Getting ready for nursery"

"Learning social skills"

"The fact that J can mix with children of his own age"

"Friendly staff, colourful classroom and varied activities"

"Able to explore and develop social skills"

"Learning social skills through interacting with other children; learning to obey instructions from adults"

"Teaching the children to interact with others their own age and also learning that leaving the parent for a while does not harm them"

"I think the staff are very friendly, I know bringing my child here, she will be well looked after. Would recommend this preschool to my friends with children"

"Helps bring their speech on"

"Small groups, children get to bond with leader"

10) As a parent/carer, what areas do you feel could be improved?

"None"

"None"

"None"

"N/A" "my child is very happy so I don't think there is need for improvement"

"She absolutely enjoys coming and I think will miss coming to preschool"

"I am very happy with preschool and my child loves being there"

"We appreciate the feedback we have been getting from staff"

"Carry on the brilliant work that you are doing"

"Overall I am very happy with the preschool, my child is very happy"

"The coat hanging area; obviously there is not a lot of room when parent's come in to hang the kid's belongings (coats and bags). Would be nice to have pegs along the wall or a separate area"

- Our response: Due to the design of the classroom with large radiators that take up lots of our wall space there is no room for us to put coat pegs on the walls. We will look again at rearranging the furniture in out cloakroom area over the summer to see if we can create more space around the coat pegs.

"When potty training I feel you should include info on a newsletter that although you support potty training there are no potties so children will need to use a toilet as if I had knew this at the time I would have made sure she was confident on the toilet as well"

- Our response: Regrettably we do not have facilities for potties as we have very limited storage space and no area where we can safely clean them between uses. Our toilets are all very low and we have steps to make access easy even for the youngest of our children.
  Thank you for alerting us that we could be doing more to inform parents of this; our no potties in the preschool policy is going to be added to our welcome brochures to ensure that all future parents are informed.

11) Are there any other comments you would like to make?

No comments made.

Please do not hesitate to speak to Rachel or Anna if you would like to discuss any of the comments made further, or if you have any future thoughts or suggestions about how we can further enhance our preschool provision.

Thank you for taking the time to respond and to read this,

from all the team at Bunnies.