



Our Annual Parent Surveys provides us with invaluable information that enables us to continue to provide the highest standards of care and early year's provision for your child. It also provides you, the children's parents and carers with the opportunity to have your say about your child's preschool and tell us what you like or what you think we can do better.

Thank you to all of you who took the time to return your questionnaires. All our preschool families were invited to take part and out of the 35 questionnaires sent home we received 11 back, or 31.5%. This is a collated collection of all your comments, good and bad. Children's names, where used in your responses have been shortened to their first initial. Our responses to your comments are shown in italics.

1) **My child enjoys coming to Bunnies Preschool** (Please circle your answers and comment below as appropriate)

Strongly agree 8	Agree 3	Don't know	Disagree	Strongly disagree
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Comments:

- 'J' looks forward to coming to preschool every morning
- 'S' loves coming to see all her friends and teachers

2) **My child was helped to settle into Bunnies Preschool.**

Strongly agree 7	Agree 4	Don't know	Disagree	Strongly disagree
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Comments:

- I never felt worried about leaving 'J' even though it was a huge jump for him. Very happy!
- Staff were amazing with settling 'S' and they reassured me too

3) **I would feel comfortable in approaching staff with questions, suggestions or a problem.**

Strongly agree 9	Agree 2	Don't know	Disagree	Strongly disagree
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Comments:

- Have always had a lovely and professional response with all of my queries and questions!

4) **My child is safe and well cared for at Bunnies Preschool.**

Strongly agree 10	Agree 1	Don't know	Disagree	Strongly disagree
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Comments:

- They have lots of safeguarding in place and lots of policies

5) I think Bunnies Preschool is well led and managed.

Strongly agree 7	Agree 3	Don't know 1	Disagree	Strongly disagree
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Comments:

- All staff are well trained and easy to talk to
- My child settled very well, improved in his speech, also socialising more.

6) I receive enough information about my child's activities at Bunnies Preschool.

Strongly agree 2	Agree 7	Don't know 1	Disagree 1	Strongly disagree
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Comments:

- As my son's childminder collects 4 out of 5 days we have a communication book in place and I receive emails with information that I should be aware of
- (Disagree) Inconsistent, board isn't up every day. At start of year was put on Facebook everyday but hasn't been all summer

This term we have had an unusually high number of children who we are not allowed to show on our Facebook page, this makes putting photos online very challenging, especially where the children are in preschool every day. We also have very limited internet access at preschool which can be a bit erratic as to when it works and how long for. We are hopeful in the autumn term that posting on Facebook will again be easier and updates can be more regular.

We are sorry we have been a little remiss in putting the board up outside every day, we often get so involved in lay that we do not remember in time. We have now allocated a member of staff who is responsible for writing on it every day and we hope that it's use will be more consistent in September.

- (Don't know) I don't know what activities she does at preschool

Staff are always available to talk to parents at the end of each session. If for any reason our board is not out or you would like further information, please just ask!

7) I like to receive information through: (Please circle all that apply)

Newsletters 10	Parents notice board 7	Curriculum guidance sheets 4	Facebook 7	Preschool Website 4
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Comments:

- And emails

8) Does your child have a favourite activity at preschool?

- 'E' says she likes playing outside

- Colouring and drawing
- Playing with friends
- Not as of yet I don't think
- Not sure
- He said he loves the play dough
- Playing with her cat
- Playing with the cars/ Babys (sic) / outside
- Don't know
- 'S' likes to play outside and with the play dough and the babies
- Dinosaurs

9) As a parent/carer, what do you feel are the best things about pre-school?

- All the staff are friendly and lots of variety of toys to choose to play with
- How happy my son is when he wakes up knowing he has preschool. The staff are lovely, very helpful and brilliant with 'J'. I feel preschool has played a huge part in 'J' being so social and well spoken.
- 'M' being able to make friends and have fun, she's really coming out of her shell
- Outside area and the fish and insects Friendly staff, open area, variety of activities
- The staff are really helpful and lovely, very welcoming
- Learning things and being with the other children
- All staff are really kind, understanding and treat children like their own
- Learning independence and socialising with peers
- Water activities

10) As a parent/carer, what areas do you feel could be improved?

- Notifications on head lice to crack down on it harder

Periodically we have an outbreak of head lice at preschool and we do our best to notify parents, we do this through speaking in confidence to the parents of children that we know are affected by them and through putting posts in our newsletters and our Facebook page. Unfortunately, eradicating the problem is an ongoing process and takes time and it only takes one parent not to check and treat their child's hair for them to spread again. We will continue to react quickly if we spot any unwelcome visitors, and if there are any other ways that you can think of that we can try to get the message across please speak to us!

- One to one feedback at focus child

Instead of having focus activities, each week we have three or four focus children. The week before a child is one of our focus children, they take home a letter to their parents explaining this, and asking you to contribute your knowledge of your child too along with a few photographs. Each child is a focus child once per term, three times a year, thus resulting in parents having the opportunity to contribute and consult with us in a structured way each term. During each child's focus week they will noticeably have more observations in their journals on which quality interactions and learning experiences are recorded. At the end of their focus week parents are invited in for a consultation, however, we find that not all parents choose take up this invitation through personal choice or work commitments, and on the odd occasion where parents have been running late our staff have had to offer to

reschedule appointments as many of our staff have to leave on time to collect our own children to collect from other schools in and around the town.

For this system to work effectively children need to be secure and settled in the setting before they are chosen as a focus child and during the summer term we had an unusually large number of children who needed individual support . As a result of this not all of our children were able to be a focus child during the last term. We have planned to make sure that these children will be amongst our first focus children in the new term and we will be inviting all parents in for a consultation following this.

- I would have said collection time but I raised this and it was seen that brilliant changes had been put into place, e.g. locating children's items.

Thank you, positive feedback like this is lovely to receive!

- Opening doors on time as some parents have to get to work!

Please accept our apologies for the odd occasion that we have been a few minutes late in opening our doors. Many of our staff have children of their own attending various schools around the town and on occasion we get held up travelling from these other schools to preschool, especially on days when there are holdups on the motorway which can cause gridlock in the town. We have to work on very strict adult/child ratios and we are unable to open our doors until enough of our staff have arrived. If you have to rush off to and we are a few minutes late opening the door, please knock and talk to us, we may still be able to let your child in whilst we await the rest of our team.

- Not sure
- More information on activities for the day – even the upcoming week, learning themes, like a themed week

Please see our responses to question 6.

- My child looks forward to going to school and I feel the best thing about the preschool is the way they make the children get involved in the activities

11) Are there any other comments you would like to make?

- No thank you 😊
- My baby wasn't talking when he started and now he does 'songs' 😊
- Are there any outdoor activities like football that kids can sign up for?