



Our Annual Parent Surveys provide invaluable information that enables us to continue to provide the highest standards of care and early year's provision for your child. It also provides you, the children's parents and carers with the opportunity to have your say about your child's preschool. This year out of 33 forms that were sent home we received 14 replies (42%). Please see below the collated results which include all comments made as written on the returned forms. Our responses to your comments are all in italics.

1) **My child enjoys coming to Bunnies Preschool** (Please circle your answers and comment below as appropriate)

Strongly agree 9	Agree 5	Don't know	Disagree	Strongly disagree
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No further comments made

2) **My child was helped to settle into Bunnies Preschool.**

Strongly agree 10	Agree 3	Don't know	Disagree 1	Strongly disagree
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- (Disagree) My child was upset for the first few weeks but I did not feel that anyone particularly made the effort to comfort her or settle her in

We are very sorry that anyone should feel like this, we do not know what has gone wrong in this case. All upset children are comforted and are settled by staff in the mornings, for some children this may mean a big cuddle, whilst others prefer to just have someone playing next to them. In most cases children are upset at initial goodbyes, then as soon as their parents/carers are out of sight they calm and join in with our activities. If we feel a child is struggling to settle we always discuss our strategies with their parents/carers.

3) **I would feel comfortable in approaching staff with questions, suggestions or a problem.**

Strongly agree 10	Agree 3	Don't know	Disagree 1	Strongly disagree
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No further comments made

4) **My child is safe and well cared for at Bunnies Preschool.**

Strongly agree 10	Agree 4	Don't know	Disagree	Strongly disagree
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No further comments made

5) **I think Bunnies Preschool is well led and managed.**

Strongly agree 9	Agree 4	Don't know 5	Disagree	Strongly disagree
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- (Don't know) Only because I haven't really been in the classroom long enough to know.

6) **I receive enough information about my child's activities at Bunnies Preschool.**

Strongly agree	Agree	Don't know	Disagree	Strongly disagree
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4	5	1	1	3
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- (Don't know) If I'm honest I don't really know much unless I ask my child what they have been doing that day.
- (Disagree) I don't really get told the activities they do; don't see many updates on your facebook page about what they have done either.

Staff are always on hand at the end of the day to answer any questions that parents'/carers might have; however, we fully appreciate that this is a very busy time of day.

We will be using a whiteboard to inform parents of what the children have been doing each day, this will, weather permitting, be placed outside the front door before home time.

At present we struggle with a daily Facebook update as we have no internet connection in the setting; however, we are hopeful that we may have a connection soon.

- (Strongly disagree) I think this is something that really needs to be worked on. I have not had contact with my child's key worker since starting and I haven't seen her journal and have no idea where she should be in terms of development. I am lucky that she can tell me what she has been doing.

From September we will be reinstating our 'Focus Child' weeks. This is where we have 'focus children' each week (approximately 10 % of the class, or 3 or 4 children). The week before being focus children we send home a form for parents to contribute to their week, and an invitation to include photographs from home.

During the focus week all members of staff then make additional observations about what they have done with them over the week as well as adding in 'wow' moments and work products etc. These records are added to the children's Learning Journals. Following the 'focus week' the child's parents/carers are invited in to discuss all that we have learnt.

7) I like to receive information through: (Please circle all that apply)

Newsletters 11	Parents notice board 4	Curriculum guidance sheets 2	Facebook 9	Preschool Website 3
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- I always lose newsletters

Newsletters can also be viewed on our website and additional paper copies can be requested in the preschool.

- Def need to update facebook page more and possibly post pictures of the children so that we can see what they are doing. Also regular /monthly newsletters would be good.

At present we struggle with a daily Facebook update as we have no internet connection in the setting; however, we are hopeful that we may have a connection soon. This academic year we have also had an unusually high number of children who, for a variety of reasons, we cannot post any pictures of on the internet. This makes editing photographs very hard as we have to check not just the activity at the centre of the picture but what is going on in the background too. It is for this reason that we were unable to publish

any photos of our teddy bears picnic either. Hopefully, in September, we will be able to return to more frequent photographic updates.

8) Does your child have a favourite activity at preschool?

- Playing outside x3; mobile phones; dolls x2; playing with the babies; dressing up x2; all; playing with the computer; outside ride-on toys x2; ponies and cars; play dough; he likes the outdoor play and the range of different toys provided; playing with other children; creative work, such as drawing, painting etc

9) As a parent/carer, what do you feel are the best things about pre-school?

- I know the staff are very good and work hard with the children; the way they are made to feel settled quickly and how friendly staff are with everyone; my child learning new things and feeling comfortable with the teachers; interaction with children of the same age x2; the socialization; everything; that my son gets to interact with other children from a young age, also that he gets help and support from staff; learning new songs etc; how caring the staff are; building up confidence; they settle children quickly when starting there, wide range of activities for children to be involved in; she enjoys going; friendly staff; good variety of toys; good opening hours; it gets her interacting with other children in her age group.

10) As a parent/carer, what areas do you feel could be improved?

- None x2;
- Nothing
- Knowing what activities they have been doing on a daily basis

Please see above for comments about Facebook and our new whiteboard.

- Communication with parents
- Ensuring that all children have photos on their spoons.

We have a couple of children in Preschool who are very camera shy. Whilst we manage to get some distance shots of these children engaged at activities we can struggle to get a posed photograph for the spoons or wall display. We will be reviewing the child's self registration over the summer and will be looking at alternative systems that do not involve photographs.

11) Are there any other comments you would like to make?

- Both my children have really enjoyed Bunnies;
- No
- I think Bunnies is generally a really good preschool.
- I see the difference in my child's confidence and learning.
- I feel more could be said to me about how N is doing, I would like to know the areas she needs to improve on, what she is doing with you.

Please refer to our comment in section 6.

Thank you to all of you who have replied to our survey.